



For detailed information: <http://www.redcross.org/co/denver/programs-services/disaster-services>

Red Cross disaster relief focuses on meeting people's immediate emergency disaster-caused needs. When a disaster threatens or strikes, the Red Cross provides shelter, food, and health and mental health services to address basic human needs. In addition to these services, the core of Red Cross disaster relief is the assistance given to individuals and families affected by disaster to enable them to resume their normal daily activities independently.

If you are a client of the American Red Cross we will work with you to help determine your needs and plan your recovery, based on the effects of the disaster on you and your family, your specific damages, your personal resources and resources in the community. We will provide assistance to meet your disaster-caused basic needs, which may be different from those of your neighbors and friends. The Red Cross provides assistance to meet disaster-caused needs, and ensures accountability with you, our donors and the American public.

All Red Cross disaster assistance and services are free, provided through donations made by the American people, and are provided without regard to citizenship, race, religion, age, culture or creed. Disaster assistance is intended to meet your emergency, disaster-caused needs and provide a basis for your recovery. American Red Cross assistance is not entitlement and is not intended to replace all disaster-caused losses, replace or reimburse wages or duplicate government and personal resources or community assistance and services.

If you've been affected by a house fire or other disaster and need immediate emergency assistance, please contact us at the number above so that we may help.

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### **For Non-Disaster Related Needs**

Sponsored by United Way, [211](#) is a special three-digit phone number connecting those in need in our communities with those agencies and organizations that can assist them. It is not for life-threatening emergencies, it is a service providing information and referral to local services. Now, instead of making multiple phone calls to try and find help, you can simply pick up your phone and dial 2-1-1 to find assistance

The Red Cross public web site features a secure section called [Safe and Well](#) where people in the disaster-affected area can register their well-being and where friends and family elsewhere can access that information. By registering themselves on Safe and Well before evacuations are ordered, or once

safely away from wildfire, storm, or flood, residents can let loved ones know their status when telecommunication gets difficult. Anyone concerned about a loved one that they are unable to contact, can visit the Search page, enter the person's name and pre-disaster phone number OR address. If their loved one has registered, inquirers will be able to view the messages that they posted.

To identify yourself or someone else as Safe and Well, or search for someone from the affected area:

- Visit the [Safe and Well web site](#) or call Safe and Well at 1-800-RED-CROSS (1-800-733-2767)
- If you hear from a loved one in the affected area, enter their information on the site to let people know they are Safe and Well
- If you have phone or internet access, share that with your neighbors who do not. Invite them to use your computer access to place themselves on the site. Share your cell phone with your neighbors who may need to call 1-800-RED-CROSS for help listing their information.